

# SCDB Software Remote Computer Support Service

**UNLIMITED remote support for SCDB for Windows PLUS fee based general computer support.**

SCDB Software is pleased to announce our remote computer and software support service.

With our remote support services, we will provide UNLIMITED on-line support for our SCDB software.

In addition to remote support for our software, we can provide full support for all of your general computer and software needs including virus clean-up, performance optimization, backup services and technical support.

What is required? All you need to get started is a dedicated Internet connection (Cable, DSL, FiOS).

How does it work? We use a commercial service called GoToMyPC. With GoToMyPC, we can use remote control technology to work on your computer from our offices?

Is it safe? GoToMyPC is a secure service. The staff at GoToMyPC cannot access your computer and we will not access your computer without your prior consent.

What does it cost? The basic fee is \$19.95 monthly which will give you UNLIMITED support for our SCDB for Windows software PLUS up to 30 minutes of general computer and software support. Support past the first 30 minutes per month will be billed at \$35 per hour.

How do I pay? Your basic \$19.95 fee will be charged to your credit card automatically on a monthly basis. You may cancel at any time. Fees for support beyond your first 30 minutes (SCDB software support excluded) per month will be charged directly to your form of payment on file.

I have more questions. How can I learn more? Please call us anytime. We will be happy to answer all of your questions.

You can get started today with a simple phone call or use the order form below.



## SCDB Software Remote Support Membership Enrollment Form

<p>8025 Thornley Court Bethesda, MD 20817 USA</p> <p>Phone: 800-321-7232 E-mail: support@stampcollectorsdatabase.com</p>	<p>Name _____</p>	<p>Description</p> <p>Please enroll me for SCDB Software's Remote Support Program. I understand that for my monthly fee of \$19.95, I will be entitled to UNLIMITED support for the SCDB for Windows program PLUS up to 30 minutes of general computer support per month. In addition, I understand that all support services beyond my monthly allocation of 30 minutes will be billed to my credit card on file at the rate of \$35 per hour. I may cancel at anytime.</p>
	<p>Address _____</p>	
	<p>_____</p>	
	<p>_____</p>	
	<p>Phone _____</p>	
	<p>Method of Payment</p>	
<p>Credit Card # _____ Exp. date _____</p>	<p><input type="checkbox"/> Visa</p> <p><input type="checkbox"/> MasterCard</p> <p><input type="checkbox"/> American Express</p>	<p>Monthly Fee \$19.95</p>
<p>Signature _____</p>		